

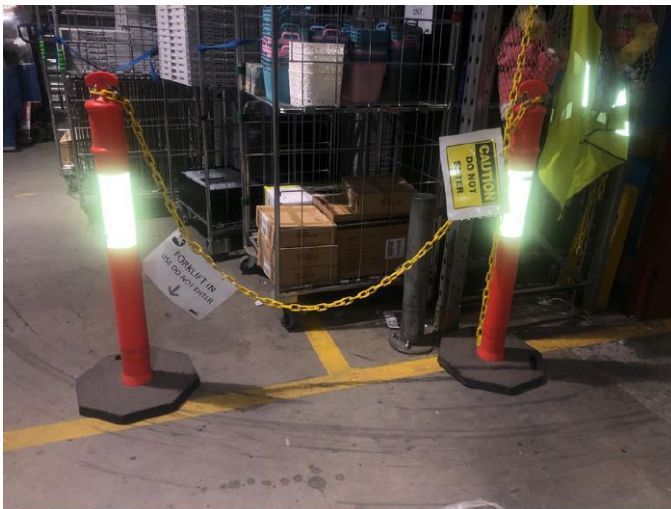


Near Miss Forklift Incident

Alert No. HSEQ-SA-117
Date of issue 16/12/2021

Hazard/incident description:

A Kmart cleaner was in the process of transferring two trolleys of rubbish to a large bin at the rear of the store when the near miss occurred. The cleaner entered an area where a forklift was operating, the forklift driver noticed the cleaner and stopped the forklift allowing the cleaner to pass. There were no injuries as a result of the incident. The cleaner didn't notice the barrier placed partially across the path or the 'Forklift in use' signs and proceeded into an area where the forklift was operating placing themselves in a potentially hazardous situation.



Contributing factors:

1. The "Forklift in Use" signs and physical barriers were not placed entirely across walkway.
2. The cleaner advised that the "Forklift in Use" signage was poor and difficult to see.
3. The cleaner was concentrating on manoeuvring two trolleys and was not paying attention to the immediate surroundings.
4. The cleaner was not made aware of the risks associated with mobile plant and equipment during the induction process.

Actions taken / to be taken:

1. City Contractors are to ensure that all cleaners are aware of site traffic management plans and know where mobile plant, such as forklifts operate on the site.
2. Cleaners need to be vigilant of forklifts when entering 'back of house areas' areas, and Traffic Management Plans must be adhered to at all times.